

# Public Document Pack



## LICENSING COMMITTEE

Date: Thursday, 12 January 2023

Time: 6.00pm

Location: Council Chamber

Contact: Lisa Jerome 01438 242203

Members: Councillors: M McKay (Chair), L Rossati (Vice-Chair), M Arceno, R Broom, N Chowdhury, J Duncan, B Facey, L Harrington, C Howells, G Lawrence CC, A McGuinness, L Martin-Haugh, C Parris and G Snell.

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## AGENDA

### PART 1

1. **APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST**

2. **LICENSING APPLICATIONS - PROCEDURE**

To note the procedure for the Hearing of Licensing Applications.

Pages 3 – 4

3. **APPLICATION TO REVIEW A PREMISES LICENCE - LOUNGE 72, 70 HIGH STREET, STEVENAGE, SG1 3EA**

To determine an application for a review of the premises licence for Lounge 72, 70 High Street, Stevenage, SG1 3EA made by Hertfordshire Constabulary.

**[Note: As part of its case for requesting a review, Hertfordshire Constabulary wishes to show video footage related to incidents described in the application. These contain images of members of the public which constitute personal data within the meaning of the Data Protection Act 2018.]**

**The Committee is invited to consider whether the public should be excluded from parts of the hearing during which video images containing personal data are shown.**

**In deciding whether to exclude the public from all or part of a hearing the Committee should consider whether the public interest in exclusion outweighs the public interest in the hearing, or that part of the hearing, taking place in public.]**

Pages 5 – 66

**4. URGENT PART I BUSINESS**

To consider any Part I business accepted by the Chair as urgent.

**5. EXCLUSION OF PUBLIC AND PRESS**

To consider the following motions –

1. That under Section 100A of the Local Government Act 1972, the press and public be excluded from the meeting for the following items of business on the grounds that they involved the likely disclosure of exempt information as described in Paragraphs 1 - 7 of Part 1 of Schedule 12A of the Act as amended by Local Government (Access to Information) (Variation) Order 2006
2. The Members consider the reasons for the following reports being in Part II and determine whether or not maintaining the exemption from disclosure of the information contained therein outweighs the public interest in disclosure.

**6. URGENT PART II BUSINESS**

To consider any Part II Business accepted by the Chair as urgent.

## STEVENAGE BOROUGH COUNCIL

### LICENSING COMMITTEE

#### HEARING OF LICENCE APPLICATIONS – PROCEDURE

The Committee will apply the following procedure when considering Liquor Licence applications and Review applications to ensure adherence to the rules of natural justice.

1. The Committee Administrator will introduce the Licensing Officer, Responsible Authority representatives, interested parties and the Premises Licence Holder and any representative to the Committee. The Chair will introduce the members of the Committee to these parties.
2. The Licensing Officer will outline the reason for the hearing and report on the facts of the case. Members of the Committee, the Responsible Authority representatives and Premises Licence Holder (and/or representative) may ask questions of the Licensing Officer.
3. The Responsible Authority representatives may then state their case, calling any witnesses.
4. With the Chair's permission, Members of the Committee and the Premises Licence Holder (and/or representative) may then ask questions of the Responsible Authority representatives.
5. The Premises Licence Holder (and/or representative) will state their case, calling any witnesses they wish.
6. With the Chair's permission, Members of the Committee and objectors may then ask questions of the Premises Licence Holder (and/or representative).
7. The Responsible Authority representatives are then invited to sum up.
8. The Premises Licence Holder (and/or representative) is then invited to sum up.
9. The Responsible Authority representatives, Premises Licence Holder (and representative) and the Licensing Officer will then be asked to retire for the Committee to consider the matter and make its decision.
10. At the conclusion of its deliberations, the Committee will EITHER invite all parties to return to the meeting to deliver its decision OR inform all parties of its decision in writing as soon as possible after the meeting. In either event, reasons will be given for the Committee's decision.

#### **NOTES:**

- (1) **EACH PARTY WILL BE AFFORDED A REASONABLE AMOUNT OF TIME TO PRESENT THEIR CASE.**
- (2) **ALL PARTIES MAY ASK FOR CLARIFICATION OF ANY POINT AT ANY TIME IN THE PROCEEDINGS.**
- (3) **THE COMMITTEE ADMINISTRATOR AND COUNCIL'S SOLICITOR WILL BE PRESENT THROUGHOUT THE MEETING AND MAY ASK QUESTIONS AT ANY TIME TO ASSIST THE COMMITTEE.**

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Part 1 – Release to Press



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**Meeting**                    Licensing Committee

**Portfolio Area**        Communities, Community Safety and Equalities

**Date**                      12<sup>th</sup> January 2023

**APPLICATION TO REVIEW A PREMISES LICENCE – LOUNGE 72, 70 HIGH STREET, STEVENAGE, SG1 3EA.**

**Author**                    Julie Dwan | Ext. 2493

**Lead Officer**            Christine Walker-Wells | Ext. 2247

**Contact Officer**        Julie Dwan | Ext. 2493

**1            PURPOSE**

1.1        To determine an application for a review of the premises licence for Lounge 72, 70 High Street, Stevenage. SG1 3EA. The application has been made by Police Sergeant Christopher Adshead of Hertfordshire Constabulary. Representations have been made by Environmental Health, Public Health a local resident, and the owner of a local business.

**2            RECOMMENDATIONS**

2.1        That the Committee reviews the evidence presented by the responsible authorities and the premises licence holder (and/or representatives) and determines what action should result in respect of the review application.

**3            SUMMARY OF APPLICATION**

3.1        This application by Hertfordshire Constabulary has been submitted following recent incidents which have occurred which are connected to the named

premises. The Grounds for the review brought by the Police fall under all four of the licensing objectives and are outlined below:

### **The prevention of crime and disorder**

- Evidence of multiple incidents of violence and disturbance, including a recent stabbing, within/outside the venue, by customers of that venue. Between June 2021 and November 2022, more than 50 calls have been received by Police to attend Lounge 72, many were for incidents of a violent nature. A summary of incidents and reports relating to this premises have been compiled and are included in the review application submitted by police.

### **Public Safety**

- Allowing customers to drink to a state of inebriation whereby they fall over – images from CCTV/WHATS APP available (1st October 2022)
- Violence and disruption spilling out onto the public thoroughfare.
- Knife crime outside the venue, involving customers exiting that venue.

### **Prevention of Public Nuisance**

- The serving of drunk inebriated people
- Disruption and violent disorder by customers within and on leaving the club
- Noise complaints from the public
- Traffic and crowd disruption on closure of the club (3am onwards)
- Multiple complaints from members of the public to Police and Stevenage Borough Council Community Safety Team, relating to images and activities of an adult nature, filmed at an event at the club, being circulated and causing alarm and distress (Daytime 1<sup>st</sup> October 2022)

### **Protection of children from Harm**

- Incidents of indecency being allowed to occur, therefore being captured on mobile phones leading to their circulation on social media, likely to be available and accessible to children.

Despite Police attempts to work with the management of the premises there have continued to be incidents of violence and disruption, most recently a very serious incident occurred which resulted in possible life-threatening injuries being sustained by the victim of a knife attack. These have only added to the already serious concerns police have with regards to this premises since it's opening in the summer of 2021 and as such, Hertfordshire Constabulary are now applying for the revocation of the alcohol licence for Lounge 72. The application for review was accepted as valid and duly made by the Council on 17<sup>th</sup> November 2022. A copy of the application is attached at Appendix A, with supporting evidence attached at Appendix B.

## **4 BACKGROUND INFORMATION**

- 4.1 Lounge 72 is a bar/club located on the High Street, Stevenage. It has a premises licence in place which authorises the performance of live music, the playing of recorded music and the performance of dance, the premises are also authorised to provide activities similar to those listed above, and is licensed for the exhibition of films, and the sale of alcohol for consumption both on and off the premises. A location map is attached at Appendix D. A copy of the premises licence is attached at Appendix E.

## **5 RESPONSIBLE AUTHORITIES**

- 5.1 Hertfordshire Constabulary have submitted the review in connection with all four of the Licensing Objectives, the prevention of crime and disorder, public safety, the prevention of public nuisance and the protection of children from harm.

Representations have also been received from Alexander Moore on behalf of Hertfordshire Public Health who state their support of the review application submitted by Hertfordshire Police for Lounge 72, though they have no additional information to add.

Sue Bedford Environmental Health Officer has also made representation with regards to the licensing objective public nuisance, and states that multiple noise complaints have been received from residents relating to loud noise and an intrusive base beat being emitted from the premises, though these complaints have been investigated, complainants have not followed these up with noise diary sheets or noise app recordings to substantiate the complaint, therefore a nuisance has not been determined and no action taken.

## **6 OTHER INTERESTED PARTIES**

- 6.1 Representations have been received from Mr Terry Baynes a local resident and Mr Huseyin Basbaydar owner of the Bingol Kebab and Pizza, 97A High Street, Stevenage.

Mr Terry Baynes resides on the High Street, Stevenage, a few doors down from Lounge 72 and has concerns relating to public nuisance. Mr Baynes is unable to attend the hearing but would like his comments to be heard as he believes that the premises since its opening has been nothing but a rowdy nuisance. In his representation dated 24<sup>th</sup> November 2022, Mr Baynes mentions problems with noise being emitted from the premises over the last few months, that he had tried on several occasions to phone the premises but nobody had answered the phone, that he had walked down and spoken to the manager about the noise but was told it was a bar and that they would not be turning the volume down or shutting the doors. There have also been issues with anti-social behaviour from customers milling around between 2am and 3am repeatedly and Mr Baynes has witnessed disruptive behaviour and frequent police presence, including one incident where the road had been closed by police due to a stabbing/fight. He has also been provided with videos of sexual activity taking place at the premises. Mr Baynes states that he visits a number of pubs, bars and restaurants in the High Street and that no other premises seem to show such disregard for the surrounding area.

Mr Basbaydar, owner of the Bingol Kebab and Pizza has made a positive representation, stating that Lounge 72 brings many visitors and business to his local food takeaway shop, that he often attends the club which he describes as a great night spot with amazing staff and great security, that the venue is safe, that he has never witnessed any fights or trouble inside and that the security steps in place are the very best in the High Street

A copy of the representations made by Environmental Health, Public Health and other interested parties are attached at Appendix C. Tracy Grant, the premises licence holder and designated premises supervisor for Lounge 72 has responded to the representation submitted by Mr Terry Baynes and her response can be found at Appendix F.

## **7 IMPLICATIONS**

### **7.1 Financial Implications**

7.1.1 There are no financial or resource implications arising from the content of this report.

### **7.2 Legal Implications**

7.2.1 The Committee is advised that paragraphs 9.1 – 9.10 & 9.3- 10.10 of the Guidance under section 182 of the Act describe the powers of a Licensing Authority on the determination of an application.

7.2.2 The following options are available to the committee under section 51 & 52 of the Licensing Act 2003:

- To modify the conditions of the licence
- To exclude a licensable activity from the licence
- To remove the designated premises supervisor
- To suspend the licence for a period not exceeding three months
- To revoke the licence

### **7.3 Policy Implications**

#### **7.3.1 *Stevenage Borough Council Statement of Licensing Policy 2020 – 2025***

The following sections of the licensing authority's statement of licensing policy apply to this application:

17.2 The Licensing Authority, in determining if the application for a review is relevant, will have regard to the current guidance issued by the Secretary of State under section 182 of the Act in so far as to whether an application is frivolous, vexatious or repetitious. Representations made by a responsible authority cannot be deemed as being frivolous, vexatious or repetitious.

17.4 In instances where the crime prevention objective is being undermined, revocation, even in the instance of this being a first review of the premises licence, or club premises certificate, will be given serious consideration.

### **7.3.2 Guidance issued under section 182 of the Licensing Act 2003**

The Committee is reminded of the Guidance issued under section 182 of the Licensing Act 2003. These particular sections are relevant to this review application:

The Review Process paragraphs 11.1 – 11.11

Repetitious Representations paragraphs 11.12 – 11.15

Reviews arising in connection with crime paragraphs 11.24 – 11.28

### **7.4 Equalities and Diversity Implications**

7.4.1 Any decision by the Committee is based on evidence before it at the meeting; there are no equalities and diversity implications.

### **7.5 Crime and Disorder**

7.5.1 The Committee is reminded of their duty under the Crime and Disorder Act 1998 to consider the crime and disorder implications of their decisions and the authority's responsibility to co-operate in the reduction of crime and disorder in the Borough.

## **8 BACKGROUND DOCUMENTS**

BD1 Licensing Act 2003

BD2 Stevenage Borough Council, Statement of Licensing Policy 2020-2025

BD3 Guidance issued under section 182 of the Licensing Act 2003

## **9 SUPPLEMENTARY INFORMATION**

An email has been received from Hertfordshire Constabulary on 30<sup>th</sup> December 2022 who wish to provide supplementary information following their application for the review of Lounge 72 on 17<sup>th</sup> November 2022, The Police state that since this date there have continued to be incidents including one of a serious nature relating to this premises dated 20<sup>th</sup> November 2022. "The injured party (IP) had been at the club with a friend, the suspects girlfriend. The IP has stated that the suspect had been causing problems when the IP has pushed the suspect away when they suspect has punched the IP to the face causing a broken jaw that has been operated on" This incident is still under police investigation.

A copy of the supplementary information supplied by the police can be found in Appendix G.

## **10 APPENDICES**

A Application for review of the premise licence.

B Supporting documents attached within review application

C Representations from Environmental Health & other interested parties

- D Map showing the location of Lounge 72.
- E Premises licence for Lounge 72.
- F Response from Tracy Grant to Mr Terry Baynes representation.
- G Supplementary information provided by Police.

*[Insert name and address of relevant licensing authority and its reference number (optional)]*

**Application for the review of a premises licence or club premises certificate under the Licensing Act 2003**

**PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST**

Before completing this form please read the guidance notes at the end of the form.  
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Christopher ADSHEAD

*(Insert name of applicant)*

**apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)**

**Part 1 – Premises or club premises details**

<b>Postal address of premises or, if none, ordnance survey map reference</b>	
Lounge 72 High Street Stevenage Herts	
<b>Post town</b> Stevenage	<b>Post code (if known)</b> SG1 3EA

<b>Name of premises licence holder or club holding club premises certificate (if known)</b>
TRACY GRANT

<b>Number of premises licence or club premises certificate (if known)</b>
SBC LO 250

**Part 2 - Applicant details**

I am

Please tick ✓ yes

1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)

2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

**(A) DETAILS OF INDIVIDUAL APPLICANT** (fill in as applicable)

Please tick ✓ yes

Mr                  Mrs                  Miss                  Ms                  Other title  
(for example, Rev)

**Surname**

**First names**

Please tick ✓ yes

**I am 18 years old or over**

**Current postal  
address if  
different from  
premises  
address**

**Post town**

**Post Code**

**Daytime contact telephone number**

**E-mail address  
(optional)**

**(B) DETAILS OF OTHER APPLICANT**

Name and address

Telephone number (if any)

E-mail address (optional)

**(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT**

Name and address  Police Sergeant Christopher ADSHEAD Community Safety Unit Sergeant / Hertfordshire Police Hitchin Police Station College Road Hitchin Herts SG5 1JX
Telephone number (if any) 01438 757636
E-mail address (optional) Christopher.adshead@herts.police.uk

**This application to review relates to the following licensing objective(s)**

Please tick one or more boxes ✓

- 1) the prevention of crime and disorder /
- 2) public safety/
- 3) the prevention of public nuisance/
- 4) the protection of children from harm

Please state the ground(s) for review (please read guidance note 2)

### **TO PREVENT CRIME AND DISORDER**

- Evidence of multiple incidents of violence and disturbance, including a recent stabbing, within/ outside the venue, by customers of that venue (See attached summary)

### **PUBLIC SAFETY**

- Allowing customers to drink to a state of inebriation whereby they fall over – images from CCTV/WHATS APP available (1<sup>st</sup> October 2022)
- Violence and disruption spilling out onto the public thoroughfare
- Knife crime outside the venue, involving customers exiting that venue

### **TO PREVENT PUBLIC NUISANCE**

- Serving drunk/inebriated people
- Disruption and violent disorder by customers within and leaving the club
- Noise complaints from the public
- Traffic and crowd disruption on closure of Club (3am onwards)
- Multiple complaints from members of the public, to Police and Stevenage Borough Council, with regard to images and activities of an adult nature, filmed at an event at the club, being circulated, and causing distress an alarm. (Daytime 1<sup>st</sup> October 2022)

### **PROTECTION OF CHILDREN FROM HARM**

- Incidents of indecency being allowed to occur, therefore being captured on mobile phones leading to their circulation on social media, likely to be available and accessible to children.

**Please provide as much information as possible to support the application** (please read guidance note 3)

## **Overview re application for review of Lounge 72, High Street, Stevenage**

This application by Hertfordshire Constabulary has been submitted following recent incidents which have occurred and are connected to the named premises.

Despite attempts to work with the management of these premises by Stevenage polices Community Safety Unit Sergeant and licensing officer there have continued to be incidents of violence and disruption relating to Lounge 72 which have raised serious enough concerns for the police to bring this action.

The situation at this establishment has recently caused public dissatisfaction and has been at the centre of a very serious incident which has resulted in possible life threatening injuries being sustained by the victim of a knife attack.

These have only added to the already serous concerns around the history of the Club since its opening in the summer of 2021 and as such Hertfordshire Constabulary is now applying for the revocation of the Alcohol Licence of Lounge 72.

Listed below are just a small number of examples of the areas of concern under the Licensing Objectives headings regarding the lack of appropriate Management of this establishment, which have caused Police involvement during the past 15 months, since its opening in July 2022.

### **CRIME AND DISORDER:**

A summary of incident and reports have been compiled and are included in this application. All are related to this venue, and many were of a violent nature. More than 50 calls were received to attend these premises, and at least 13 calls were 999, causing Police to respond immediately. (See below attachment)



Lounge 72 –  
Incidents between Jur



Summary of  
Incidents for Lounge 7

### **EXAMPLE 1: Incident 16th April 2022**

Though there were many incidents, an example of an immediate call to Police involving these premises, is attached including narrative from Ps H. Ayriss, who was caught up in this violent situation at the Venue in April of this year. Following on from that particular incident, the Licensing Officer and Community Safety Unit sergeant met with Tracey Grant (PLH and DPS) at the Police Station to discuss the seriousness of this incident, and to find a way for her and her team to improve their operation.

Ps Ayriss was also invited into this meeting to explain how serious and dangerous it had been (for all) on the night in question. At the conclusion of the meeting, plans were agreed by Ms

Grant, for the improvement of the managing of the Club, which were to commence with immediate effect. (See Appendix B)



FW\_ OVERVIEW - incident(s) in High Street\_Lounge 72\_ 16th April\_ 2022.msg

## **EXAMPLE 2 22<sup>nd</sup> October 2022**

### **Precis of stabbing outside Lounge 72**

Around 0310hrs on Sunday 22nd October 2022 a 21 year old male was stabbed in the abdomen by a 20 year old male outside LOUNGE 72 on ROOKERY YARD, STEVENAGE.

The victim had not been a customer at LOUNGE 72 on the evening but appeared from CCTV to be waiting outside to meet friends who had been inside. There are two males suspected to have been in possession of knives, both of whom were ID scanned into the club. Suspect 1 was ID scanned entering LOUNGE 72 at around 2330 and inside Lounge 72 at the time the victim is seen waiting outside and can be seen leaving LOUNGE 72 at 0300 when the club closed.

Following closing, a large fight broke out in ROOKERY YARD involving multiple people. During this time it was very busy and there are a number of people in the alley way making their way to the High Street. A number of people are involved and during the ensuing fight the victim receives a single stab wound to the abdomen before the suspect ran off towards the high street.

You can then see the second male who had also been in LOUNGE 72 having a knife fight at the end of ROOKERY YARD. The CCTV shows them slashing at each other. A knife is then dropped by one of them and a member of the public tells one of the door staff who pick it up and later hands it to police. Both males run away prior to police arriving. The second knife was found in a residential street near to where a male was arrested. One of the security team attempted to break up this fight on his own.

Whilst this knife fight is happening, the victim walked up to another Doorman at the main entrance of LOUNGE 72, lifts his top showing a significant amount of blood and tells him he has been stabbed. He walks up to the top of ROOKERY YARD and later collapses and is given first aid by police who arrive on scene. The doorman who he informed and showed the injuries to remains at the main door and does not follow him and does not get involved in giving any first aid.

The victim's injuries were initially thought likely to prove fatal, he was rushed to LISTER HOSPITAL, and later transferred to another specialist hospital where he was put into a coma in intensive care. He has had a number of surgeries and sustained what doctors have described as life changing injuries.

NB: It Was noted by Officers at the scene, and from CCTV footage, that some of the staff/management were not completing their duties with due diligence in that:

- The Door staff member who was approached by the victim who, had been stabbed, did not attempt to assist him. See CCTV Footage.
- The Manager 'Dan', appeared on CCTV, to be shouting and angry and had to be held back by others, when approaching the crime scene, area outside the club.

## **PUBLIC SAFETY**

Violence in and around Lounge 72.

I refer to the examples from the Crime and Disorder heading in relation to the Stabbing, and the incident on 16th April, 2022. These incidents happened outside the club but involved customers who had been patrons of Lounge 72. Both spread across much of the High Street, and affected members of the public making their way home

## **PUBLIC NUISANCE**

Numerous complaints received from members of the public with regard to the event on 1<sup>st</sup> October, 2022 **See below attached C**



Lounge 72 - logsr  
egarding 1st October

On 01/10/2022 an Event was held at Lounge 72 advertised as a 'Chocolate Brunch'. This event was advertised as one where drinks would be served by semi-naked men. The event soon came to police attention following a string of social media clips clearly showing the event far outreaching levels of public decency, with some of the patrons involved in sex acts presumably due to the level of their intoxication, as many appeared inebriated.

Ms Grant informed police this had gone way beyond the remit and that she wasn't aware. However footage and statements supplied by patrons clearly contradict this version of events and in fact allege encouragement.

At no point are management or door staff seen to intervene.

This event led to a lot of alarm and distress from those who attended, who described the very graphic events including oral sex acts and masturbation, some of which is captured in the footage.

Please see the following statement from a guest who attended the event, describing the involvement of the staff/management at the event held on the afternoon of 1<sup>st</sup> October, 2022 in support of the above (**See below**)



MG11 witness  
Lounge 72.docx

**Footage available, (but not included), from the event on 1<sup>st</sup> October, 2022**

## **OTHER CONSIDERATIONS:**

Attitude of staff and management towards Police Officers and staff, on occasions, have been unacceptable, and have recently caused a crime scene to be disrupted.

- Letter to Tracy Grant regarding attitude of staff towards Police, on request by Police staff for CCTV download, relating to a serious crime (time critical) (See below)



Letter of warning to T  
Grant Lounge 72.doc

- E mail from an Officer on scene guard at a the site of a stabbing at the venue on 22<sup>nd</sup> October 2022 (See below attached)



Lounge 72  
Management - Scene

- Request from Ps Fathers (SNT), to Tracy Grant on 3<sup>rd</sup> November 2022, asking her to consider closing the premises an hour earlier due to the previous two weekend when there have been violent disorder. This request was not agreed to, by her, due to pre-booked acts, and predicted financial loss to the business. (See Appendix G)

## Conclusion

Since the opening of Lounge72 in the summer of 2021, there have been many incidents, which have necessitated Police involvement and have caused violence and disruption to the High Street of Stevenage.

Following violent disorder at Lounge 72 in April, 2022 a meeting took place between Police and Ms Grant, to discuss various concerns around this venue and violent disorder.

Actions were put in place, but although the Club followed the actions to a point, this did not stop the violence and disruption which has culminated in the most recent office of knife crime.

This disruption has now affected public opinion of this area and has brought complaints and criticism from both the general public and other businesses in the Old Town of Stevenage.

**It has also attracted reports by the local press, on the venue.**

The recent Event of 1<sup>st</sup> October 2022, attracted much interest and has caused the Public to send footage of this event to both the Police and Stevenage Borough Council, to complain about those activities. This footage has also been widely circulated on social media.

On viewing the footage, from both inside and in the garden area of the premises, it was obvious that many customers in attendance at this event were very inebriated.

They show females unable to walk and falling across the floor in a drunken state. This is a breach of the licence, as under the Licensing Act 2003, drunk people must not be served.

Other Premises in the Old Town have also been sent images by their customers, who are very disturbed by this sort of behaviour. Many premises are concerned for the reputation of businesses in this area, following the 'Event'.

On the 22nd October 2022, there was a stabbing outside Lounge 72, and those involved had either been in the Club, or were waiting for people in attendance there. CCTV footage has been viewed.

The following weekend, there was a further knife incident close to the club, and apparently this was intended retribution for the incident on 22<sup>nd</sup> October, 2022 .

Due to the last incident Lounge 72 was closed by Police for that night, to ensure Public safety.

On 3<sup>rd</sup> November, Ps Fathers (SNT), approached Ms Grant to request an earlier closure, at the weekend, to assist with Public Safety at that time.

This was refused due to financial loss.

**FINAL Statement from Ps Adshead:**

**I am the Community Safety Unit Sergeant for Stevenage and North Herts.**

**I have worked closely with the Licensing officer on the issues at Lounge 72 and feel well placed to write an impact statement for the police.**

**Rarely, if ever, does one premises fail in so many areas of its responsibilities around the licensing objectives. However, in this instance, not only are the breaches great in number and range, but also compounded by their gravity in terms of safeguarding the public.**

**The police have taken documented steps to work with the premises to minimise the risk to the public, and the increased security measures offered of late by the premises to mitigate the risks are fully noted (for example, adding to the number of door staff and increasing searches etc.) However, such is the level of danger perceived by police that a closure notice was served for the weekend of 29<sup>th</sup> October, 2022 to ensure public safety was preserved.**

**While the measures put forward are welcomed, they were in effect too little, too late, as whatever those measures, the confidence in them being implemented successfully has evaporated and it is this which is important in deciding what actions the police take.**

**Public Safety cannot and must not be compromised, and the polices first sworn duty is to protect life and limb which is a responsibility that has become a reality in this situation.**

**The events of 01/10/2022 were significant, and there can be no dispute that the staff on duty that day should have stepped in to stop the service of alcohol to those already intoxicated, and to protect public decency when it was clearly being compromised. It is inconceivable that there was no knowledge of events unfolding and at best this is irresponsible, and at worst complicit and intentional. Either way, the events were bad enough, but the lack of control over the premises a serious lack of duty to the public and the upholding of the licensing values.**

**Ultimately, the police have lost confidence in the ability of the license holder and the premises to effectively safeguard the public or uphold the responsibilities bestowed upon them and I fully support the application for the revocation of this license.**

**Please tick ✓ yes**

Have you made an application for review relating to the premises before NO

If yes please state the date of that application

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

**If you have made representations before relating to the premises please state what they were and when you made them**

N/A

Please tick ✓

yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate /
- I understand that if I do not comply with the above requirements my application will be rejected /

**IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.**

**Part 3 – Signatures** (please read guidance note 4)

**Signature of applicant or applicant’s solicitor or other duly authorised agent** (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature C. Adshead

.....

Date 2<sup>nd</sup> September, 2021

.....

Capacity

.....APPLICANT.....

.....

<b>Contact name (where not previously given) and postal address for correspondence associated with this application</b> (please read guidance note 6) G.Akroyd Licensing Officer Stevenage Police Station, Lytton Way,	
<b>Post town</b> Stevenage	<b>Post Code</b> SG1 1HF
<b>Telephone number (if any)</b>	<b>Mob: 07734496130</b>
<b>If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)</b> gillian.akroyd@herts.police.ukxx	

### **Notes for Guidance**

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.

**APPENDIX B1****Lounge 72 – Incidents between June 21 and November 2022**

999 Calls	16
Public Order	6
Violence	12
ABH	6
GBH	6
Alleged Sexual Assault/ Drink Spike/Rape	11
Assault Police	1
Alleged Underage Drinkers	1
Hate Crime	3

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## Summary of incidents

### Lounge 72

No.	Date	Type	Reference	Police Classification
1.	01/11/22	Email at 20:47	HC-01112022 Lounge 72	Sexual Assault
2.	26/10/22	999 Call at 20:42	HC-26102022-0757 41/87040/22 Lounge 72	Theft of personal belongings of customer
3.	23/10/22	999 Call at 03:00	41/86283/22 Lounge 72	Possession of offensive Weapon without lawful authority or reasonable excuse
4.	23/10/22	999 call at 03:00	41/85891/22 Lounge 72	Assault ABH/GBH
5.	22/10/22	999 call at 03:00	HC-22102022-0101 Lounge 72	Assault Common, Hate Incident
6.	21/10/22	15:03	HC-21102022-0437 Lounge 72	Indecent Assault  Complaint/Statement Regarding behaviour management at chocolate men brunch  Performance of Sexual acts
7.	17/10/22	08:08	HC-17102022-0108 Lounge 72	Complaint/Statement Regarding behaviour management at chocolate men brunch  Performance of Sexual acts
8.	06/10/22	20:40	HC-06102022-0814 Lounge 72	Complaint/Statement Regarding behaviour management at chocolate men brunch  Performance of Sexual acts
9.	21/08/22	999 call at 03:08	HC-21082022-0125 Lounge 72	Assault Common
10.	24/07/22	17:11	HC-24072022-0588 Lounge 72	Suspected Spiking  Threats of violence  Common Assault

11.	12/06/22	999 call at 04:26	HC-12062022-0123 Lounge 72	Assault Common
12.	12/06/22	999 call at 03:10	HC-12062022-0100 Lounge 72	Drunken Behaviour
13.	16/04/22	999 call at 03:00	HC-16042022-0111 Lounge 72	Assault Common
14.	10/04/22	999 call at 01:59	HC-10042022-0069 Lounge 72	Sexual Offence Indecent Assault
15.	09/04/22	01:37	HC-09042022-0071 Lounge 72	Assault Common ABH
16.	05/03/22	999 call at 03:15 hrs	HC-05032022-0112 High St, Stevenage	Violence
17.	18/02/22	20:38 hrs	HC-18022022-0470 In Stevenage	Sexual Offence Alleged Rape
18.	12/02/22	03:56 hrs	HC-12022022-0097 Lounge 72	Violence Hate Crime Sec 4a Public Order
19.	12/02/22	03:02 hrs Police Generated	HC-12022022-0077 High Street	Immediate
20.	22/01/22	999 call at 02:50 hrs	HC-22012022-0098 Lounge 72	Violence Common Assault Criminal Damage Racially or religiously aggravated assault Drunken Behaviour
21.	22/01/22	999 call at 01:35 hrs	HC-22012022-0067 Lounge 72	Violence ABH
22.	14/01/22	02:23 hrs	HC-14012022-0046 Lounge 72	Theft made off without payment
23.	12/12/21	Police Generated 00:30 hrs	HC-12122021-0029	P. Order
24.	03/12/21	999 call at 23:36 hrs	HC-03122021-0789 Park St Hitchin SG4 9AH	Serious Road Crash driver comes from lounge 72
25.	28/11/21	Crime	41/93274/21	Assault or assault by beating of a constable

26.	27/11/21	Police Generated	HC-27112021-0551 High Street, Stevenage	P. Order
27.	21/11/21	Incident date 19.11.21	41/91216/21	Assault with Injury – Alleged Administering poison with intent to injure or annoy  Suspected Drink Spiking
28.	20/11/21	Crime	41/91058/21	Alleged Rape of a female aged 16 or over
29.	20/11/21	Info.	HC-20112021-0339	Suspected Drink Spiking
30.	31/10/21	Crime	41/85016/21	AOABH
31.	31/10/21	999 call at 00:32 hrs	HC-31102021-0026	Violence  ABH
32.	24/10/21	Crime  Between 23/10/2021 23:30hrs and 24/10/2021 01:30hrs	41/82917/21	Administering a substance with intent  Suspected Drink Spiking
33.	16/10/21	Police Generated	HC-24102021-0491	Suspected Drink Spiking
34.	27/09/21	Crime 999 call	41/75229/21	Alleged Rape  Suspected Drink Spiking
35.	14/08/21	999 call at 00:43 hrs	HC-14082021-0013	Underage Niece in Pub
36.	14/08/21	999 call at 00:19 hrs	HC-14082021-0018	Underage Drinkers
37.	07/08/21	Crime	41/60505/21	Assault without Injury - Common assault and battery
38.	07/08/21	Crime	41/60504/21	Common Assault Against Emergency Worker
39.	07/08/21	Crime	41/60501/21	Assault Police - Assault with Injury - Assault occasioning actual bodily harm
40.	07/08/21	Crime	41/60500/21	Assault Without Injury on A Constable
41.	07/08/21	Crime	41/60495/21	Assault or assault by beating of a constable
42.	07/08/21	Crime	41/60493/21	(S5 POA)
43.	07/08/21	999 call at 01:14 hrs	HC-07082021-0058	Dispute Other  Drunken Behaviour  Common Assault
44.	24/07/21	Crime	41/56937/21	Assault Occasioning ABH

<b>45.</b>	24/7/2021	Police Generated 01:47:54	HC-24072021-0075	Violence  ABH & GBH
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- Log regarding whats app via HQ HC 06102022 0814
- Email containing whats app from Lounge 72 – Requested by GA – this had been received by the club from a MOP. 6.10.22
- Whats app update via staff at HQ ( got from friend) 9.10.22
- Whats app via email from SBC s sent by member of public complaining – 10.10.22
- HC 17102022 108– Complaint from member of public in relation to the event on 1st October, at Lounge 72. Inft has seen and holds the videos.
- Sgt Ayriss Stevenage, has received an update about a video from inside the club via a friend, which identifies that the management of the club were aware of the situation on the day. (Available to view) 24.10.22
- Complaint about Management of Lounge 72, from customer who attended the event. 21.10.22

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## Witness Statement

Criminal Procedure Rules, r 27. 2; Criminal Justice Act 1967, s. 9; Magistrates' Courts Act 1980, s.5B

## APPENDIX B4

URN:

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## Statement of:

Age if under 18 (if over insert "over 18"):

Occupation:

This statement (consisting of .....3..... Pages(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

I can confirm that the Victim Personal Statement (VPS) has been explained and offered to me  /  tick box

I do /I do not\* wish to make a VPS at this time

I understand that I can make a VPS at any time before a sentencing hearing  /  tick box

\*delete as applicable

Signature: .....

Date: 04 January 2023

This statement is in relation to an incident whereby I attended LOUNGE 72, STEVENAGE HIGH STREET on SATURDAY 1<sup>st</sup> OCTOBER 2022 for an event.

The people I will mention in this statement are unknown to me and I have never met them before. I will be referring to a lady who I know to be the manager of LOUNGE 72. I would describe her as a white female, approximately 5ft6, medium build, approximately 40 years old and had long blonde hair with long hair extensions. She was wearing black shorts and a black sweatshirt with the Lounge 72 logo on it. I will refer to her as MANAGER throughout. MANAGER presented as such throughout, ordering people what to do, wearing the lounge 72 sweatshirt and coordinating the event, being behind the bar.

I will also be referring to 3 males, who I would describe black males, around 6ft of muscular build and were topless, wearing black trousers and black balaclavas on. I cannot differentiate between them for the event, therefore I will refer to them as STRIPPER throughout.

I will also refer to 2 bar maids who were at the event. One was medium build, early 20s with black braided hair, wearing all black clothing. I will refer to her as BAR MAID ONE. The other one was mixed race female, wearing all black. I will refer to her as BAR MAID TWO.

I was at the event, with a group of my friends. There were approximately 50 girls who attended the venue and by the time you left at the end of the event, I would approximate there was close to 100 girls in attendance.

The event itself occurred at LOUNGE 72, STEVENAGE HIGH STREET. My friend asked me to go along to the event with her as she won tickets. This was advertised as a 'chocolate men's brunch'.

On SATURDAY 1<sup>st</sup> OCTOBER 2022, at 1pm myself and my two friends arrived at LOUNGE 72 for the event and we were the first ones through the door. We walked into the club and I was

Signature: .....

Signature Witnessed by: PC 1547 HUNTER

**Witness Statement**

Continuation of Statement of \_\_\_\_\_

confused because there were no table and chairs set up. I walked straight over to bar because LOUNGE 72 were offering free drinks for the first hour. I ordered my drink and spoke MANAGER who was behind the bar. She immediately asked me and my friends 'HAVE YOU SEEN THE MEN YET?'. She was referring to STRIPPERS. I said 'NO', to which she replied 'YOU'RE IN FOR A TREAT'. I then questioned why there was no stage or tables and chairs set up and she said something to the effect of 'THEY ARE JUST GOING TO MINGLE WITH THE GIRLS. MANAGER also said that STRIPPERS had asked her if there were any restrictions or limited as to what they could do, and MANAGER told them 'THERE WERE NO HOLDS BARRED', meaning they could do what they want.

At around 1:30pm more girls started to arrive and STRIPPERS also arrived. STRIPPERS were dancing with the girls on the dancefloor. STRIPPERS were giving oil to the girls and letting them rub it on STRIPPERS skin. At this stage, the events were relatively tame. I went outside into the smoking area outside for a vape and I looked back inside the venue at the bar and I saw one STRIPPER with his penis out. He was stood right up next to the bar and around 6ft away from MANAGER. I immediately felt shocked because I have never seen anything like it in my life. STRIPPER went off to dance and I then re-entered the venue after approximately 5 minutes. I immediately went over to the bar where MANAGER and BAR MAID ONE and BAR MAID TWO were stood. I said to them 'JESUS DID YOU SEE THE SIZE OF THAT THING'. I was referring to STRIPPERS penis and we all laughed about this and what we had just seen. Both MANAGER and BAR MAID ONE and TWO were laughing along and making comments about the size of his penis.

At several points throughout the brunch MANAGER had her phone out, videoing STRIPPERS dancing with girls, whilst they had their penis' out. She was laughing and joking with the dancers and customers throughout the night about what was going on.

The Garden area can clearly be seen from the bar where MANAGER was stood throughout the event. MANAGER was taking videos from both within the venue and in the Garden area. At one stage, MANAGER was out in the garden area, up close filming one of the STRIPPERS had his penis in his hands and was swinging it around. She was smiling and laughing throughout. This was an occurrence throughout the evening where MANAGER was both inside the venue and out in the garden area, filming the STRIPPERS.

At one stage, MANAGER encouraged BAR MAID TWO to dance with one of the STRIPPERS.

I cannot recall what time I had this conversation but at one stage I said to one of the STRIPPERS that I was not drinking any alcohol as I was driving and said to him, 'I DON'T WANT YOU TO PICK ME UP OR TOUCH ME'. STRIPPER said, 'THAT'S FINE'. He was respectful and then had a long conversation with me about my family and children.

There were conversations throughout the night that one of STRIPPERS had sex with one of the girls out the back of the venue.

It continued like this until around 4pm. It was put over the microphone. I cannot remember who it was but a male voice said something along the lines of 'THE MANAGER HAS INVITED US BACK FOR A MONTHLY THING. FIRST SATURDAY OF THE MONTH'. Stating that they would put a advertisement out for Novembers tickets.

**Signature:** \_\_\_\_\_

**Signature Witnessed by:** PC 1547 HUNTER

**Witness Statement**

Continuation of Statement of .....

I've been to many strip shows before an this event was like nothing I had ever seen before. I was angry when I saw the article in the comet as it felt like MANAGER was trying to pass all the blame onto STRIPPERS, when they were doing a job she had asked them to do. MANAGER was fully aware of all of what was going on and was happy and joking with them and guests the entire time. She was filming and I feel like if she was that outraged, she wouldn't have rebooked them after seeing what she did. I feel like MANAGER should take responsibility for the event that she hosted.

**Signature:** .....

**Signature Witnessed by:** PC 1547 HUNTER

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HERTFORDSHIRE  
CONSTABULARY

## APPENDIX B5

Ms. T. Grant  
24 Forest Row,  
Stevenage  
SG2 8BY

18<sup>th</sup> October 2021

Dear Ms Grant

**Re: Loung72, High Street, Stevenage - Written Warning Letter**

I am writing to you in your capacity as the Designated Premises Supervisor of the above named premises, and I would bring to your attention a problem our Safer Neighbourhood Team, experienced with the 'Manager' of Lounge 72. I believe his name is Dan.

Over the weekend of 30<sup>th</sup> September, 2021 there was a serious sexual assault committed in Stevenage. On that day, an urgent request from SOIT (Sexual Offences Investigation Team, Police Headquarters), for CCTV footage to be collected from Lounge 72, was received and allocated to Officers from the Safer Neighbourhood Team. Officers attempted to collect, but did not have any success, as the person spoken to said that there would not be anybody on site until 19:00.

Later that day another Officer was unable to obtain the CCTV footage. Not only was she unable to obtain that footage, but the person she was speaking with **was extremely rude and obstructive to her and her colleague. At this time the 'owner' DAN, would not allow the PCSO to view the CCTV.**

Due to being unable to collect the CCTV footage, the PCSO reported this to myself and requested that her colleague attempt to collect it the following day.

On Saturday 1<sup>st</sup> October, an Officer re-attended the premises.

The CCTV was set up and ready to view, but though the PCSO was able to view the '**selected parts of the CCTV**' offered, she was not able to take it at that time, and was asked to wait for a couple of days for it to be downloaded. She was informed that the CCTV would be available 'in the next few days', and they would call her.

On Tuesday 4<sup>th</sup> October, 2021, PCSO Turner phoned Lounge 22, but was unable to get an answer. She continued to attempt to make contact. I also attended the premises, that afternoon and all doors were locked up and nobody on site.

On 8<sup>th</sup> October, 2021 CCTV was collected from Lounge 72, by PCSO Turner

This took 9 days of calls and visits to the site, which along with the initial attitude of Dan, the 'manager' of the club, is not acceptable.

The relevant conditions under Annex 2 of your licence, which have not been adhered to, are as follows:

***'A minimum of two persons shall be trained in access and operate the CCTV system, and recordings shall be made available within 48 hours upon the request of the Police or authorised Officer of the Licensing Authority, providing such requests are in connection or detection of crime. Recordings are to be supplied in the form of digital download and burned onto a DVD or CD Disc'***

That, together with the unacceptable response by your manager, to an official request by a member of the Police, under the conditions of your licence, gives me cause for concern.

Please treat this as a written warning with regard to the Breach of your licence.

A copy of this letter has been forwarded to Stevenage Borough Council.

Yours sincerely

**Gillian Akroyd**  
**Licensing Officer**  
**Stevenage Police Station**

cc: Mr. A. Lisowski Stevenage Borough Council, Danestrete, Stevenage, Herts.

Lounge 72 Management - Scene Guard

From: PROSHO, Tom 6003 & 4844

To: AKROYD, Gillian 7779 <Gillian.Akroyd@herts.police.uk>

Mon 24/10/22 15:31

Hi Gill,

As discussed earlier, when at the scene guard for the stabbing outside lounge 72 2 managers approached the cordon and went to enter the scene.

The officer and I shouted and told them to keep out to which the female (blond hair around late 30s) said they need to cash up. The officer then repeated that they cannot enter the scene as a person had been assaulted.

Eventually it was agreed that they could enter to go up into the bar to cash up if they fill out the crime scene log and did not interfere with the cordon.

The manner of the male and female managers was rude and when instructed to stay out they clearly didn't appreciate the situation that occurred.

Thank you

Tom

**PCSO 6003 Tom PROSHO**

Stevenage Safer Neighbourhood Team  
Stevenage Police Station  
Lytton Way  
SG1 1HF

Work email: [tom.prosho@herts.police.uk](mailto:tom.prosho@herts.police.uk)

Extension: 7155

Non-Emergency: 101

Emergency: 999

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Mon 24/10/22 15:31

From: Sue Bedford [Sue.Bedford@stevenage.gov.uk](mailto:Sue.Bedford@stevenage.gov.uk)

To: Licensing <Licensing@stevenage.gov.uk>; Julie Dwan [Julie.Dwan@stevenage.gov.uk](mailto:Julie.Dwan@stevenage.gov.uk)

Mon 28/11/22 15:11

Hi Julie

I refer to SR22/02319/LPRCLT, consultation on the application from the Police for the review of the premises licence for Lounge 72 at 70 High Street.

I can confirm that Environmental Health have received noise complaints from local residents in the past, often 'multi complaints' when a number of residents complain about the same incident. Each of these complaints have been investigated after the complaint have been received, however the complainants have not followed up with diary sheets or Noise App recordings that substantiate the complaint. These complaints have related to loud noise and an intrusive bass beat. The investigations following these 'one off' complaints did not result in any nuisance being determined or any action being taken.

Kind regards

Sue

Mrs Sue Bedford

Chartered Environmental Health Practitioner

Stevenage Borough Council. Daneshill House. Danestrete, Stevenage. Herts. SG1 1HN

Direct line 01438 242237

Mobile : 07522 233441

Our Privacy Policy has been updated to reflect changes to data protection legislation and can be viewed at the following link <http://www.stevenage.gov.uk/privacy-policy>

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FW: Application for Review of Premises Licence - Lounge 72, 70 High Street, Stevenage. SG1 3EA

From: Julie Dwan [Julie.Dwan@stevenage.gov.uk](mailto:Julie.Dwan@stevenage.gov.uk)

To: Licensing [Licensing@stevenage.gov.uk](mailto:Licensing@stevenage.gov.uk)

Wed 23/11/22 15:00

Hi Jackie

Please add this to the Lounge 72 review file.

Thanks

Julie

**From:** Alexander Moore [<mailto:Alexander.Moore@hertfordshire.gov.uk>] **On Behalf Of** Public Health  
**Sent:** 23 November 2022 14:38  
**To:** Julie Dwan; AKROYD, Gillian 7779  
**Subject:** [External] RE: Application for Review of Premises Licence - Lounge 72, 70 High Street, Stevenage. SG1 3EA

Good afternoon.

Hertfordshire Public Health notes the information Stevenage BC and Hertfordshire Police have provided and supports the review. We have no additional information to provide.

Regards

**From:** Julie Dwan  
**Sent:** 18 November 2022 10:46  
**To:** Env. Health ; HCC TradStad ; Plan Devcon ; Admin HSCP ; Administration CFS ; Public Health ; 'alcohol@homeoffice.gsi.gov.uk'  
**Cc:** Licensing ; Christine Walker-Wells ; Maurice Clay ; Gillian Akroyd ; 'licensingEasternarea@herts.pnn.police.uk' ; ADSHEAD, Christopher 2386  
**Subject:** Application for Review of Premises Licence - Lounge 72, 70 High Street, Stevenage. SG1 3EA  
**Importance:** High

Good Morning All

We have received an application from Police Sergeant Christopher Adshead of Hertfordshire Constabulary for the review of the premises licence for **Lounge 72, 70 High Street. Stevenage. SG1 3EA**. This review relates to the following licensing objectives:

- **Prevention of Crime and Disorder**
- **Prevention of Public Nuisance**
- **Public Safety**
- **Protection of children from harm**

**Review Application and supporting documents attached**

This application was accepted on **17<sup>th</sup> November 2022**, and invite any representations. The last date for representations will be **15<sup>th</sup> December 2022** (28 days)

Many thanks

Kind Regards

*Julie Dwan*

**Licensing Officer**

**Environmental Health and Licensing**

Stevenage Borough Council, Daneshill House, Danestrete, Stevenage, SG1 1HN

**Tel** : 01438 242493

**Mob**: 07719 910460

**Email** : [julie.dwan@stevenage.gov.uk](mailto:julie.dwan@stevenage.gov.uk)

## APPENDIX C

Further to the notice in the window of Lounge 72, I would like to register our comments regarding the premises.

My name is Terry Baynes and I am an interested party as I like a few doors down on the High Street. We have a couple of issues with the business. It only joined the High Street a short while ago when considering other surrounding alcohol premises. We actually live closer to the Drapers Arms and we know that a condition of their licence is that they must close their doors at 10pm in order to restrict noise spilling out onto the High Street. Lounge 72 seems to have no such condition and as recently as this past weekend, they had a pop up event in the front bar, creating noise. Over the past however many months, we have tried to phone on numerous occasions and ask them to keep the noise down but nobody ever answers the phone. I also walked down and spoke to a manager about the noise but was told it was a bar and they would not be turning the volume down or shutting the doors.

There also seems to be an issue with anti-social behaviour from the customers – repeatedly at weekends, we can look out of our windows at 2am / 3am and there are many people milling around, creating a lot of noise – this is addition to the music means that the premises / business is a nuisance. It is quite obvious from the flow of people that the activity doesn't come from Drapers. We've witnessed really disruptive behaviour and a frequent police presence – including one where the road was closed and we understand that there had been a(nother) stabbing / fight). We've also been provided with videos of sexual activity taking place at the location and it is simply a really disturbing place to have on our doorstep, that has very little concern or consideration for the residential neighbours.

Please take these comments into consideration when reviewing their licencing arrangements. We did not voice any complaint when the business was opening as it was advertised on the basis of tea shop etc with cakes stands and the like in the window. Since it's opening, it's been nothing but a rowdy nuisance. We visit a number of pubs / bars / restaurants in the High Street and no others seem to show such disregard for the surrounding area.

Thank you

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Review application – Lounge 72

I am writing this review as a positive place in the high street, that brings many visitors and business to my local food take away shop – Bingol Kebab, High Street.

I myself often attend the Lounge 72 Nightclub and can honestly say this venue is a great night spot with amazing staff and great security, the venue is very safe and I and my friends are always welcomed and looked after, I recommend the Lounge to lots of customer as being a safe nightspot in the high street, I have never seen any fights or trouble inside this venue and feel the security steps that are being taken are the best in the high street, especially when my shop is close to other venues that have incidents every weekend and police attending to those incidents weekly,

I have never witnessed any of this at the Lounge Nightclub.

Bingol Kebab

Huseyin Basbaydar

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# LICENSING ACT 2003 PREMISES LICENCE

SBCL0250

## LICENSING AUTHORITY



**Daneshill House  
Danestrete  
Stevenage  
Herts  
SG1 1HN**

## Part 1 – Premises Details

Lounge 72  
70 High Street  
Stevenage  
Herts  
SG1 3EA

Telephone Number:

Where the Licence is time limited the dates: **Not applicable**

### Licensable Activities authorised by the licence:

B - Exhibition of Films  
E - Performance of Live Music  
F - Playing Recorded Music  
G - Performance of Dance  
H - Anything Similar falling within E,F or G  
I - Late Night Refreshment  
J - Sale of Alcohol

### The times the licence authorises the carrying out of licensable activities:

#### B - Exhibition of Films (Indoors)

	From:	To:	
Friday-Saturday	11:00	03:00	
Thursday	11:00	02:30	
Sunday-Wednesday	11:00	23:00	
Christmas Eve	11.00	03.00	
Christmas Day	11.00	03.00	
Boxing Day	11.00	03.00	
New Years Eve	11.00	03.00	The following Day
New Years Day	11.00	03.00	The following Day
Bank Holidays	11.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	11.00	03.00	
Easter Sunday	11.00	03.00	
Valentine's Day	11.00	03.00	

**E - Performance of Live Music (Indoors)**

	<b>From:</b>	<b>To:</b>	
Friday-Saturday	11:00	03:00	
Thursday	11:00	02:30	
Sunday-Wednesday	11:00	23:00	
Christmas Eve	11.00	03.00	
Christmas Day	11.00	03.00	
Boxing Day	11.00	03.00	
New Years Eve	11.00	03.00	The following Day
New Years Day	11.00	03.00	The following Day
Bank Holidays	11.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	11.00	03.00	
Easter Sunday	11.00	03.00	
Valentine's Day	11.00	03.00	

**F - Playing Recorded Music (Indoors)**

	<b>From:</b>	<b>To:</b>	
Friday-Saturday	09:00	03:00	
Thursday	09:00	02:30	
Sunday-Wednesday	09:00	23:00	
Christmas Eve	09.00	03.00	
Christmas Day	09.00	03.00	
Boxing Day	09.00	03.00	
New Years Eve	09.00	03.00	The following Day
New Years Day	09.00	03.00	The following Day
Bank Holidays	09.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	09.00	03.00	
Easter Sunday	09.00	03.00	
Valentine's Day	09.00	03.00	

**G - Performance of Dance (Indoors)**

	<b>From:</b>	<b>To:</b>	
Thursday	11:00	02:30	
Sunday-Wednesday	11:00	23:00	
Friday-Saturday	11:00	03:00	
Christmas Eve	11.00	03.00	
Christmas Day	11.00	03.00	
Boxing Day	11.00	03.00	
New Years Eve	11.00	03.00	The following Day
New Years Day	11.00	03.00	The following Day
Bank Holidays	11.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	11.00	03.00	
Easter Sunday	11.00	03.00	
Valentine's Day	11.00	03.00	

**H - Anything Similar falling within E,F or G (Indoors)**

	<b>From:</b>	<b>To:</b>
Friday-Saturday	11:00	03:00
Thursday	11:00	02:30
Sunday-Wednesday	11:00	23:00

Christmas Eve	11.00	03.00	
Christmas Day	11.00	03.00	
Boxing Day	11.00	03.00	
New Years Eve	11.00	03.00	The following Day
New Years Day	11.00	03.00	The following Day
Bank Holidays	11.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	11.00	03.00	
Easter Sunday	11.00	03.00	
Valentine's Day	11.00	03.00	

**I - Late Night Refreshment (Indoors)**

	<b>From:</b>	<b>To:</b>	
Friday-Saturday	23:00	03:00	
Thursday	23:00	02:30	
Christmas Eve	23.00	03.00	
Christmas Day	23.00	03.00	
Boxing Day	23.00	03.00	
New Years Eve	23.00	03.00	The following Day
New Years Day	23.00	03.00	The following Day
Bank Holidays	23.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	23.00	03.00	
Easter Sunday	23.00	03.00	
Valentine's Day	23.00	03.00	

**J - Sale of Alcohol (Alcohol is supplied for consumption both on and off the Premises)**

	<b>From:</b>	<b>To:</b>	
Friday-Saturday	11:00	03:00	
Thursday	11:00	02:30	
Sunday-Wednesday	11:00	23:00	
Christmas Eve	11.00	03.00	
Christmas Day	11.00	03.00	
Boxing Day	11.00	03.00	
New Years Eve	11.00	03.00	The following Day
New Years Day	11.00	03.00	The following Day
Bank Holidays	11.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	11.00	03.00	
Easter Sunday	11.00	03.00	
Valentine's Day	11.00	03.00	

**The opening hours of the premises: From: To:**

Friday-Saturday	07:00	03:30	
Thursday	07:00	03:00	
Sunday-Wednesday	07:00	23:30	
Christmas Eve	07.00	03.30	
Christmas Day	07.00	03.30	
Boxing Day	07.00	03.30	
New Years Eve	07.00	03.30	The following Day
New Years Day	07.00	03.30	The following Day
Bank Holidays	07:00	03:30	Sundays and Mondays of Bank Holiday Weekends
Good Friday	07.00	03.30	
Easter Sunday	07.00	03.30	
Valentine's Day	07.00	03.30	

**Where the licence authorises supplies of alcohol whether these are on and /or off supplies:**

Alcohol is supplied for consumption both on and off the Premises

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Tracy Grant  
24 Forest Row, Stevenage, Herts, SG2 8BY,

**tgrant1@nhs.net**

**Registered number of holder, for example company number, charity number (where applicable)**

Tracy Grant

**Name address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol:**

Tracy Grant  
24 Forest Row  
Stevenage  
Herts  
SG2 8BY

**Personal Licence number and issuing authority of Personal Licence held by Designated Premises Supervisor (where the premises authorises for the supply of alcohol):**

**Personal Licence Number:** 20/00739/LAPER  
**Licensing Authority:** Stevenage

## ANNEX 1 – MANDATORY CONDITIONS

1. No supply of alcohol may be made under the premises licence –
  - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
  - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
3. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.  
  
(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—
  - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—
    - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
  - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
  - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
  - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
5. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.  
  
(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.  
  
(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
  - (a) a holographic mark, or
  - (b) an ultraviolet feature.
6. The responsible person must ensure that—
  - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and

(iii) still wine in a glass: 125 ml;

- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.

7. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

For the purposes of this condition -

- (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula –

$$P = D + (D \times V)$$

where -

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence -
  - (i) the holder of the premises licence,
  - (ii) the designated premises supervisor (if any) in respect of such a licence, or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

8. Where the permitted price would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

9. (1) Sub-paragraph (2) applies where the permitted price on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
- (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

## **ANNEX 2 – CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE**

- 1) There shall be no entry or re-entry into the Lounge 72 Club after 01.30hrs
- 2) There shall be no entry or re-entry into the Lounge 72 Café/Restaurant after 23.30hrs
- 3) The Premises Licence Holder or Designated Premises Supervisor shall install and maintain a comprehensive CCTV system covering the whole of the premises, including all entry and exit points.
- 4) The Designated Premises Licence Holder shall ensure that the CCTV system shall continually record whilst the Premises is open for licensable activities and during all times when customers remain on the Premises. All recordings shall be stored for a minimum period of 30 days with date and time stamping.
- 5) A minimum of two persons shall be trained to access and operate the CCTV system and recordings shall be made available within 48 hrs upon the request of the Police or authorised officer of the Licensing Authority, providing such requests are in connection with the prevention or detection of crime. Recordings are to be supplied in the form of digital download burned onto a DVD or CD disc.
- 6) All faults/defects in the CCTV system must be reported to the Northamptonshire Constabulary immediately the fault is

discovered. The notification must be made to the Hertfordshire Constabulary non-emergency telephone number 101 and a log number obtained from the Police and recorded in the incident book. The Stevenage Police Licensing Unit must also be notified as soon as reasonably practicable.

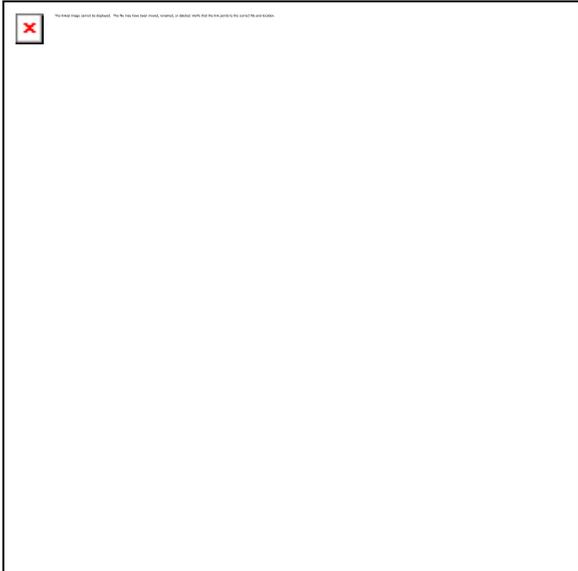
- 7) All faults with the CCTV system shall be repaired as soon as possible.
- 8) 28 days' notice shall be given to Hertfordshire Constabulary and the Licensing Authority of any planned special events to be held including full details of the nature of the event and of the promoter.
- 9) The Premises must implement a "Challenge 25" policy whereby all customers who appear to be under 25 must produce photographic identification in the form of a passport, driving licence or Proof of Age Scheme (P.A.S.S) approved identification before being allowed to enter the Premises whilst licensable activities are taking place.
- 10) In addition to any other training, the premises licence holder shall ensure all staff is trained in the prevention of underage sales, to maintain the refusals book and to monitor staff to ensure their training is put into practise.
- 11) A log (which may be electronically recorded) shall be kept detailing all refused sales of alcohol. The log should include the date and time of the refused sale and the name of the member of staff who refused the sale. The log shall be available for inspection at the premises by the police or an authorised officer of the licensing authority at all times whilst the premises are open.
- 12) The entrance to the Lounge 72 Club will be manned by 2 SIA approved door staff; a clicker system shall be used to ensure capacity levels are not exceeded.
- 13) A minimum of 2 SIA approved door staff shall be on duty at the Lounge 72 Club between the hours of 9pm and 11pm Friday and Saturday. From 11pm the number of SIA approved door staff will increase to 4. (Where the number of customers exceeds 150, the number of SIA approved door staff will increase by 1)
- 14) A minimum of 3 SIA approved door staff shall be on duty at the Lounge 72 Club on a Thursday between 9pm and closing time and shall remain at the Club until all customers have left the premises. (Where the number of customers exceeds 150, the number of SIA approved door staff will increase by 1)
- 15) Doors to the Garden/Patio area shall close at 23.00hrs on any given day with the exception of persons gaining access or egress from this area.
- 16) Drinking will not be permitted in the Garden/Patio area after 01.30hrs Thursday, Friday and Saturday
- 17) All tables and chairs in the Garden/Patio area shall be removed from this area by 01.30hrs each day.
- 18) The designated premises supervisor shall ensure that tables are cleared of all bottles and glasses on a regular basis during trading hours to avoid an accumulation of glassware.
- 19) The designated premises supervisor shall make arrangements to ensure so far as is reasonably practicable that no customers shall be permitted to remove from the premises any open bottles or glasses for consumption or disposal outside the premises.
- 20) The premises shall be a member of the local Pubwatch scheme, a representative from the premises will attend meetings on a regular basis.
- 21) No smoking shall be permitted outside the front of the premises after 23.00hrs.
- 22) There shall be no noise audible at the nearest noise sensitive property.
- 23) Notices shall be prominently displayed at all exits requesting patrons to respect the needs of local residents and leave the area quietly.

### **ANNEX 3 – CONDITIONS ATTACHED AFTER A HEARING**

Not applicable

### **ANNEX 4 – AUTHORISED PLANS**

One plan attached - 28 December 2020



**Date: 15th April 2021**

**Zayd Al-Jawad Zayd Al-Jawad**  
Assistant Director, Planning & Regulation

# PREMISES LICENCE SUMMARY



**Daneshill House  
Danestrete  
Stevenage  
Herts  
SG1 1HN**

## Part 1 – Premises Details

Lounge 72  
70 High Street  
Stevenage  
Herts  
SG1 3EA

**Telephone Number:**

**Where the Licence is time limited the dates: Not applicable**

### Licensable Activities authorised by the licence:

B - Exhibition of Films  
E - Performance of Live Music  
F - Playing Recorded Music  
G - Performance of Dance  
H - Anything Similar falling within E,F or G  
I - Late Night Refreshment  
J - Sale of Alcohol

### The times the licence authorises the carrying out of licensable activities:

#### B - Exhibition of Films (Indoors)

	<b>From:</b>	<b>To:</b>	
Friday-Saturday	11:00	03:00	
Thursday	11:00	02:30	
Sunday-Wednesday	11:00	23:00	
Christmas Eve	11.00	03.00	
Christmas Day	11.00	03.00	
Boxing Day	11.00	03.00	
New Years Eve	11.00	03.00	The following Day
New Years Day	11.00	03.00	The following Day
Bank Holidays	11.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	11.00	03.00	
Easter Sunday	11.00	03.00	
Valentine's Day	11.00	03.00	

**E - Performance of Live Music (Indoors)**

	<b>From:</b>	<b>To:</b>	
Friday-Saturday	11:00	03:00	
Thursday	11:00	02:30	
Sunday-Wednesday	11:00	23:00	
Christmas Eve	11.00	03.00	
Christmas Day	11.00	03.00	
Boxing Day	11.00	03.00	
New Years Eve	11.00	03.00	The following Day
New Years Day	11.00	03.00	The following Day
Bank Holidays	11.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	11.00	03.00	
Easter Sunday	11.00	03.00	
Valentine's Day	11.00	03.00	

**F - Playing Recorded Music (Indoors)**

	<b>From:</b>	<b>To:</b>	
Friday-Saturday	09:00	03:00	
Thursday	09:00	02:30	
Sunday-Wednesday	09:00	23:00	
Christmas Eve	09.00	03.00	
Christmas Day	09.00	03.00	
Boxing Day	09.00	03.00	
New Years Eve	09.00	03.00	The following Day
New Years Day	09.00	03.00	The following Day
Bank Holidays	09.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	09.00	03.00	
Easter Sunday	09.00	03.00	
Valentine's Day	09.00	03.00	

**G - Performance of Dance (Indoors)**

	<b>From:</b>	<b>To:</b>	
Thursday	11:00	02:30	
Sunday-Wednesday	11:00	23:00	
Friday-Saturday	11:00	03:00	
Christmas Eve	11.00	03.00	
Christmas Day	11.00	03.00	
Boxing Day	11.00	03.00	
New Years Eve	11.00	03.00	The following Day
New Years Day	11.00	03.00	The following Day
Bank Holidays	11.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	11.00	03.00	
Easter Sunday	11.00	03.00	
Valentine's Day	11.00	03.00	

**H - Anything Similar falling within E,F or G (Indoors)**

	<b>From:</b>	<b>To:</b>
Friday-Saturday	11:00	03:00
Thursday	11:00	02:30
Sunday-Wednesday	11:00	23:00

Christmas Eve	11.00	03.00	
Christmas Day	11.00	03.00	
Boxing Day	11.00	03.00	
New Years Eve	11.00	03.00	The following Day
New Years Day	11.00	03.00	The following Day
Bank Holidays	11.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	11.00	03.00	
Easter Sunday	11.00	03.00	
Valentine's Day	11.00	03.00	

**I - Late Night Refreshment (Indoors)**

	<b>From:</b>	<b>To:</b>	
Friday-Saturday	23:00	03:00	
Thursday	23:00	02:30	
Christmas Eve	23.00	03.00	
Christmas Day	23.00	03.00	
Boxing Day	23.00	03.00	
New Years Eve	23.00	03.00	The following Day
New Years Day	23.00	03.00	The following Day
Bank Holidays	23.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	23.00	03.00	
Easter Sunday	23.00	03.00	
Valentine's Day	23.00	03.00	

**J - Sale of Alcohol (Alcohol is supplied for consumption both on and off the Premises)**

	<b>From:</b>	<b>To:</b>	
Friday-Saturday	11:00	03:00	
Thursday	11:00	02:30	
Sunday-Wednesday	11:00	23:00	
Christmas Eve	11.00	03.00	
Christmas Day	11.00	03.00	
Boxing Day	11.00	03.00	
New Years Eve	11.00	03.00	The following Day
New Years Day	11.00	03.00	The following Day
Bank Holidays	11.00	03.00	Sundays and Mondays of Bank Holiday Weekends
Good Friday	11.00	03.00	
Easter Sunday	11.00	03.00	
Valentine's Day	11.00	03.00	

**The opening hours of the premises: From: To:**

	<b>From:</b>	<b>To:</b>	
Friday-Saturday	07:00	03:30	
Thursday	07:00	03:00	
Sunday-Wednesday	07:00	23:30	
Christmas Eve	07.00	03.30	
Christmas Day	07.00	03.30	
Boxing Day	07.00	03.30	
New Years Eve	07.00	03.30	The following Day
New Years Day	07.00	03.30	The following Day
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Good Friday	07.00	03.30	
Easter Sunday	07.00	03.30	
Valentine's Day	07.00	03.30	

**Where the licence authorises supplies of alcohol whether these are on and/or off supplies:**

Alcohol is supplied for consumption both on and off the Premises

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence:**

Tracy Grant  
24 Forest Row, Stevenage, Herts, SG2 8BY,

**tgrant1@nhs.net**

**Registered number of holder, for example company number, charity number (where applicable)**

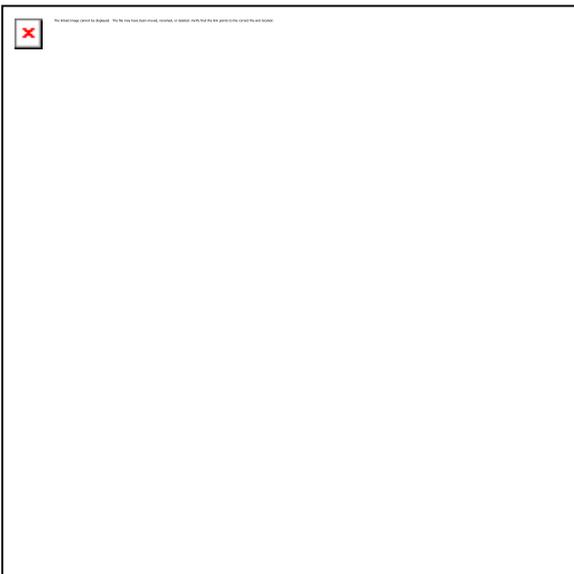
Tracy Grant

**Name of designated premises supervisor where the premises licence authorises the supply of alcohol:**

Tracy Grant

**State whether access to the premises by children is restricted or prohibited:**

Restricted by virtue of the Licensing Act 2003



**Zayd Al-Jawad**  
Assistant Director, Planning & Regulation

**Date: 15th April 2021**

**Action - Some of this has already been addressed with Licencing and Lounge 23:00pm rules in place as per licence, and doors closed – only garden use for smoking until 01:30.**

**This was addressed in the summer- Julie aware.**

Further to the notice in the window of Lounge 72, I would like to register our comments regarding the premises.

My name is Terry Baynes and I am an interested party as **I like a few doors down on the High Street.**

**Q- Address – to be checked to see if he can see Lounge/drapers from his home window as suggested in this letter.**

We have a couple of issues with the business. It only joined the High Street a short while ago when considering other surrounding alcohol premises. We actually live closer to the Drapers Arms and we know that a condition of their licence is that they must **close their doors at 10pm** in order to restrict noise spilling out onto the High Street.

**Q- My Licence states doors closed at 23:00 but we have all doors closed during winter due to cold and they are only opened for Entrance and exit – this is front bar and Garden.**

**Main shutter door open during opening hours but inside sound barrier doors closed at all times except entering or exiting.**

Lounge 72 seems to have **no such condition** and as recently as this past weekend, they had a pop up event in the front bar, creating noise.

**This was an over 30s event of 20 people, this closed at 23:00 and the door was only open for entrance & exit – 1 x security on door who managed this.**

Over the past however many months, we have tried to phone on numerous occasions and ask them to keep the noise down but nobody ever answers the phone.

**We don't have a phone lines only internet and we have contact details all over socials.**

**Why not pop a letter through the door if no access to social media.**

I also walked down and spoke to a manager about the noise but was told it was a bar and they would not be turning the volume down or shutting the doors.

**False allegation – no one has approached any of us.**

There also seems to be an issue with anti-social behaviour from the customers – repeatedly at weekends, we can look out of our windows at 2am / 3am and there are many people milling around, creating a lot of noise – this is addition to the music means that the premises / business is a nuisance.

**No Residential housing to the rear of the nightclub so not sure how they would hear music and identify it's from us and how they could view the nightclub it's at the rear of the high street and completely hidden from any view**

**Interested to understand where they actually live to identify everything is coming from lounge 72 and no other venue seeing they state they live close to Drapers. It is quite obvious from the flow of people that the activity doesn't come from Drapers.**

We've witnessed really disruptive behaviour and a frequent police presence – including one where the road was closed and we understand that there had been a(nother) stabbing / fight).

**Proof this was from Lounge 72 ?**

**Fights /stabbing/headbutting/glassing at Drapers every weekend. – Check the comet newspaper for evidence.**

We've also been provided with videos of sexual activity taking place at the location and it is simply a really disturbing place to have on our doorstep, that has very little concern or consideration for the residential neighbours.

**This has been addressed and no future event of this nature will be held at Lounge 72.- Happy for them to view the apology letter from the Chocolate men company regarding there artists behaviour and the fact we was not aware of these acts on the day, only when socials had been posted – which was too late or it would have been stopped immediately.**

Please take these comments into consideration when reviewing their licencing arrangements. We did not voice any complaint when the business was opening as it was advertised on the basis of tea shop etc with cakes stands and the like in the window.

**Café did not work in the day but that's not there business.**

Since it's opening, it's been nothing but a rowdy nuisance.

**Still like to understand why this is focused on Lounge and the fact they say they live next door? The club don't have a next door.**

**The front is only open for birthday parties, Christenings, Baby showers, Community Group meetings Church gathering meetings on a free hire just to let people use the space.**

We visit a number of pubs / bars / restaurants in the High Street and no others seem to show such disregard for the surrounding area.

**Cinnabar – The Comet incidents reported**

**Red Lion – Comet incidents reported**

**Drapers – The comet Incidents reported**

**Mulberry Tree – Comet incidents reported**

**Stabbings/Glassing/Police head-butting a customer/Street fights hitting heads on curbs outside and inside all these venues.**

**Comments:- On reading this statement, I can see that this person has never actually been inside our front bar or rear nightclub, I have no idea where they live to be able to comment on what they can see or hear from our nightclub at the rear of the high street, our bar at the front is only open for private hire and this is christenings, birthdays, baby showers, and community gatherings, which are either daytime in the afternoons on a Saturday or Sunday and Friday or Saturday night only open until 23:30 with 30 mins close down and clean up.**

**I feel this is vindictive towards us, saying all issues in the high street at 03:00am are down to Lounge 72, all fights and customers they see from their property are all from our nightclub,**

**And all noise is from Lounge 72 when we have a sound proofed venue that when doors are closed from 23:00 you cannot hear music from Lounge so how can they hear and identify it from Lounge.**

**Seems like this is vindictive with accusations not actual facts.**

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[External] Lounge 72 - Supplementary Information for Review on 12th January 2023

From: AKROYD, Gillian 7779 <Gillian.Akroyd@herts.police.uk>

To: Licensing <Licensing@stevenage.gov.uk>; [lounge72herts@gmail.com](mailto:lounge72herts@gmail.com)

CC: ADSHEAD, Christopher 2386 <Christopher.Adshead@herts.police.uk>; KIER, Tara 1312 <Tara.KIER@herts.police.uk>; GOVENDER, Trusha 8252 [Trusha.Govender@herts.police.uk](mailto:Trusha.Govender@herts.police.uk)

Fri 30/12/22 11:31

Good morning,

I wish to provide supplementary information following the application for a review of the premises, Lounge 72, High Street, Stevenage,

Which was submitted by Police on 17<sup>th</sup> November, 2022

Since that date there have been further incidents, one of which was of a very serious nature, and is described below..

*The below incident happened within the premises known as **Lounge 72**.*

*This incident was reported as below, and has since been crimed as **GBH**.*

*As this case is still currently being investigated, Police are unable to offer evidence including CCTV footage, though it is in existence and will be produced following the court case.*

**41/94401/22**

*In the early hours of **SUNDAY 20TH NOVEMBER 2022** the IP has been at the club with a friend the SUSPECTs girlfriend. The IP states the SUSPECT has been causing problems when the IP has pushed the SUSPECT away when the SUSPECT has punched the IP to the face causing a broken jaw that has been operated on.*

*The IP states that doctors reports will be made available and CCTV should be available at the location. The IP states that they were wearing a black unitard and black boots. The SUSPECT is named as XXXXXXXXX*

This is also being forwarded to Ms Tracy GRANT, DPS, Lounge 72

Kind regards,

*Gillian Akroyd*

**Licensing Officer**

**Stevenage Police Station**

**Mob: 07734496130**